



PHONEBET

For information regarding opening an account, call 603-474-3065 Ext 268. Additional directions are available in the Phonebet office.

To wager via live teller, call 603-474-8600 or 866-732-2766

To wager via automated system, call 603-992-4305

To wager on computer/mobile, use BRF.FastbetMobile.com

1. Give your account number and Pin #.
2. Track Name.
3. Race Number.
4. Amount of bet.
5. Type of bet (win, place, show, etc.) No exchange wagers.
6. Number of runner.

HOURS

The NH Phonebet Business Office is open at 11:30 AM (EST) daily. All requests for information, questions, account reconciliations, etc. must be made to the NH Phonebet Business Office: 603-474-3065 ext 268.

Live Phonebet Teller Hours: Monday & Tuesday: No live teller, automated system and Fastbet Mobile only

Sunday, Wednesday & Thursday: 12:00pm – 6:00pm

Friday & Saturday 12:00pm – 8:30pm

Fastbet Mobile™ is available from 11AM - Midnight 7 days a week.

WAGERING INFORMATION

Available online at [Racing Channel](#) and [Tracking Info](#). For satellite viewing of races, call 1-877-2-GET-TRN

**Entries & Results & Program Pages which are posted by Tracks are subject to change and may not contain correct betting information. Please contact the Track or obtain an official race program for up to date information.

HOW DO I EARN POINTS?

The Brook Rewards membership card is encoded with your personal account number. When you are ready to make a wager, simply swipe your membership card. Place your wager as you normally would by identifying the racetrack of choice, race number, amount of wager, type of wager and selections. The amount of your wager is recorded in your personal account. Your card can also be used at any self-service terminal

HOW DO I KNOW HOW MANY POINTS I HAVE ACCUMULATED?

Present your Brook Rewards membership card at the Reward Center. A customer service representative will check your account status and answer any questions you may have. Points are credited to your account the day after your wager is made.

HOW DO I REDEEM POINTS?

The Brook Rewards Club points may be redeemed for vouchers at any time. Points can be redeemed at the Reward Center where a voucher for your selected amount will be issued. Vouchers can then be exchanged for betting vouchers at the IRS mutuel window.

IS MY ACCOUNT CONFIDENTIAL?

Absolutely. All information pertaining to your account is strictly confidential.

CAN I SHARE MY ACCOUNT?

Membership is limited to one card per person. You may not allow anyone else to use your card.

WHAT ARE THE RULES AND REGULATIONS?

You must be 18 years or older to participate in The Brook Rewards Club.

A valid photo identification and/or driver's license is required to enroll in the program and to redeem vouchers.

The Brook reserves the right to modify or cancel this program without prior notice.

The card is the property of The Brook and must be returned upon request.

The Brook employees and contractors are not eligible for membership.

Points are non-transferable.

The Brook reserves all rights and has the final decision in all disputes.

Void where prohibited.